

## HungerCount 2012 Survey

### INSTRUCTIONS

As in past years, *HungerCount 2012* asks for information from food banks and other food programs, including soup kitchens, ***only for the month of March 2012.***

Please complete this questionnaire  
**by April 20, 2012**  
and return to:

**Lindsay Archer  
Kawartha Food Share  
P.O. BOX 1413  
665 Neal Drive  
Peterborough, Ontario  
K9J 7H6**

**And please keep a copy for your records!** We may have follow-up questions for you, and it helps to have a copy at hand.

For an **electronic version of this questionnaire**, the ***HungerCount 2012 Survey Guide***, and the ***HungerCount Survey Worksheet*** (which can help you keep track of information for the survey), please go to [www.foodbanksCanada.ca/hungercountsurvey](http://www.foodbanksCanada.ca/hungercountsurvey)

French materials are available online at [www.banquesalimentairesCanada.ca/sondagebilanfaim](http://www.banquesalimentairesCanada.ca/sondagebilanfaim)

### **Food Banks Canada *HungerCount* Data Use Policy**

Food Banks Canada uses information from the *HungerCount* survey to provide current and prospective donors, government, academia, the media, the general public, and other audiences with information about food bank and other food program use in Canada.

Food Banks Canada reserves the right to use and disseminate national-, provincial-, regional-, and, when appropriate, community-level information provided in the *HungerCount* at its discretion. Food Banks Canada will not, however, release information respecting an individual food bank to media, government, or the general public, without first consulting with that food bank.

## SURVEY

Please provide the following information about your organization:

Organization Name: Kawartha Food Share

Mailing Address: P.O. Box 1413  
665 Neal Drive Unit #1

City/Town: Peterborough Province: ONT Postal Code: K9J 7H6

Phone 1: ( 705 ) 745-5377 Phone 2: ( )

Fax: ( 705 ) 745-9708 Email: info@kawarthafoodshare.com

Website: www.kawarthafoodshare.com

Number of agencies to which you provide food: 43

Which postal codes do you serve?

Survey Contact Person:

### A. BASIC SERVICE INFORMATION

1.	<p><b>What is the primary service provided by your organization? (PLEASE CHECK <u>ONE ONLY</u>.)</b></p> <p><input checked="" type="checkbox"/> Primarily food-related (e.g. food bank, soup kitchen, meal delivery, etc.)</p> <p><input type="checkbox"/> Primarily non-food-related (e.g. shelter, drop-in centre, other service delivery, etc.)</p>
2.	<p><b>Which of the following services are provided by you or by the affiliated agencies for whom you are reporting? (PLEASE CHECK ALL THAT APPLY.)</b></p> <p><input checked="" type="checkbox"/> Grocery program (e.g. hampers, bags, boxes, etc. of food)</p> <p><input type="checkbox"/> Meal program (e.g. soup kitchen, meals provided at shelters, etc.)</p> <p><input type="checkbox"/> Snack program (e.g. school or day care snacks)</p> <p><input type="checkbox"/> Warehouse/distribution centre</p>
3.	<p><b>(a) Do you regularly receive food from another food bank in your region?</b></p> <p><input checked="" type="checkbox"/> Yes    <input type="checkbox"/> No</p> <p><b>(b) If yes, which food bank:</b> _____</p>

<b>4.</b>	<p><b>(a) Do you regularly provide food to other social service agencies in your region (e.g. food banks, soup kitchens, shelters, Boys and Girls Clubs, breakfast programs, etc.)?</b></p> <p>✓ Yes    <input type="checkbox"/> No</p> <p><b>(b) Are these agencies included in some or all of your answers to this survey?</b></p> <p><input type="checkbox"/> No    ✓ Yes – <i>all</i> answers    <input type="checkbox"/> Yes – <i>some</i> answers (please specify: _____)</p> <p><b>*If you answered <i>yes</i>, please <i>attach a list</i> of the agencies you supply, by using <b>Appendix A: Affiliated Agency Worksheet</b></b></p>																								
<b>5.</b>	<p><b>Does your organization provide any of the following services or programs? (<u>PLEASE CHECK ALL THAT APPLY.</u>)</b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top; padding: 2px;"><input type="checkbox"/> Community kitchen</td> <td style="width: 50%; vertical-align: top; padding: 2px;">✓ Budgeting/home economics information</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Community garden or garden plots</td> <td style="vertical-align: top; padding: 2px;">✓ Information about voting in elections</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Nutrition education</td> <td style="vertical-align: top; padding: 2px;">✓ Distribution of non-food items (including free clothing)</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Advocacy for clients</td> <td style="vertical-align: top; padding: 2px;">✓ Mobile hamper program/delivery of food</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Training or education</td> <td style="vertical-align: top; padding: 2px;">✓ Community service information/referrals</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Rental housing lists</td> <td style="vertical-align: top; padding: 2px;">✓ Assistance with employment search</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Clothing/thrift store</td> <td style="vertical-align: top; padding: 2px;">✓ Emergency or preventative health care services (e.g. public health nurse)</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Low-cost or free furniture</td> <td style="vertical-align: top; padding: 2px;">✓ Programs for pregnant women/new moms</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Low-cost produce, e.g. Good Food Box</td> <td style="vertical-align: top; padding: 2px;">✓ Child care/other programs for children and youth</td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Holiday hampers</td> <td></td> </tr> <tr> <td style="vertical-align: top; padding: 2px;">✓ Emergency housing/shelter</td> <td></td> </tr> <tr> <td style="vertical-align: top; padding: 2px;"><input type="checkbox"/> Other (please describe): _____</td> <td></td> </tr> </table>	<input type="checkbox"/> Community kitchen	✓ Budgeting/home economics information	✓ Community garden or garden plots	✓ Information about voting in elections	✓ Nutrition education	✓ Distribution of non-food items (including free clothing)	✓ Advocacy for clients	✓ Mobile hamper program/delivery of food	✓ Training or education	✓ Community service information/referrals	✓ Rental housing lists	✓ Assistance with employment search	✓ Clothing/thrift store	✓ Emergency or preventative health care services (e.g. public health nurse)	✓ Low-cost or free furniture	✓ Programs for pregnant women/new moms	✓ Low-cost produce, e.g. Good Food Box	✓ Child care/other programs for children and youth	✓ Holiday hampers		✓ Emergency housing/shelter		<input type="checkbox"/> Other (please describe): _____	
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**\*\* If you and/or your affiliated agencies operate a grocery program, please answer questions 6 to 24. If you and/or your affiliated agencies operate ONLY A MEAL AND/OR SNACK PROGRAM, please answer question 8 and then skip to questions 15 to 24.**

**B. CLIENT INFORMATION**

<p>6.</p>	<p><b>IN THE MONTH OF MARCH 2012 ONLY, how many <u>separate individuals</u> received groceries (i.e. boxes, bags, etc. of food) from your food bank and/or affiliated agencies?</b></p> <p><b>PLEASE COUNT EACH PERSON ONLY ONCE, regardless of the number of times they were assisted in March. Include the people who came to your organization for food, and all of the people in their families at home.</b></p> <p>_____ 5229 _____ Adults (18 years or older)</p> <p>_____ 2360 _____ Children (under 18 years)</p> <p>_____ 7589 _____ Total (adults + children)</p>	<p>How many of the children assisted were:</p> <p>_____ 76 _____ 0 – 2 years of age</p> <p>_____ 97 _____ 3 – 5 years of age</p> <p>_____ 173 _____ Total (0 – 5 years of age)</p> <p><input type="checkbox"/> don't know</p>				
<p>7.</p>	<p><b>IN THE MONTH OF MARCH 2012 ONLY, how many <u>total individuals</u> received groceries from your food bank and/or affiliated agencies?</b></p> <p><b>For this question, please count each person once for each time they were assisted in March. Include the people who came to your organization for food, and all of the people in their families at home.</b></p> <p>For example:          300 individuals assisted once = 300 total          300 individuals assisted twice = 600 total          175 individuals assisted three times = 525 total</p> <p>_____ 3215 _____ Adults (18 years or older)</p> <p>_____ 1465 _____ Children (under 18 years)</p> <p>_____ 4680 _____ Total (adults + children)</p>					
<p>8.</p>	<p><b>IF YOU, OR THE AGENCIES YOU PROVIDE FOOD TO, OPERATE A PREPARED MEAL AND/OR SNACK PROGRAM, how many individual meals and/or snacks were served in March 2012?</b></p> <table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">_____ Meals provided by your org.</td> <td style="width: 50%;">_____ Snacks provided by your org.</td> </tr> <tr> <td>173497 _____ Meals provided by agencies</td> <td>_____ 265 _____ Snacks provided by agencies</td> </tr> </table>		_____ Meals provided by your org.	_____ Snacks provided by your org.	173497 _____ Meals provided by agencies	_____ 265 _____ Snacks provided by agencies
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(\*\* Please note that if you have questions about the survey, you can access the **HungerCount 2012 Survey Guide** at [www.foodbankscanada.ca/hungercountsurvey](http://www.foodbankscanada.ca/hungercountsurvey).)

**\*\* For question 9, please provide figures for SEPARATE ADULTS (age 18+) ONLY. Note that numbers may overlap. For example, a single Métis female over age 65 would count as '1' for "women," '1' for "seniors," and '1' for "First Nations, Métis or Inuit."**

9. **Of the total number of *separate adults*, how many were:**

a. **Women**      1159  

b. **Seniors over age 65**      145  

c. **First Nations, Métis, or Inuit**      171  

d. **Post-secondary students**      81  

e. **New immigrants or refugees**      28  

(\*\* A new immigrant or refugee is defined as an immigrant or refugee who has moved to Canada within the last 10 years.)

**\*\*Questions 10 to 14 refer to number of HOUSEHOLDS.**

10. **IN MARCH 2012, what was the total number of separate households that received groceries from your food bank and/or affiliated agencies?**

**PLEASE COUNT EACH HOUSEHOLD ONLY ONCE, regardless of the number of times they were assisted in March.**

*For the purposes of this survey, a HOUSEHOLD is defined as a family that shares the food provided by your food bank. For example, a family of four, a childless couple, or a single person would each be considered households. **\*\* Please note** that two or more single people living in the same dwelling, but who are not in a romantic relationship or related by blood, are to be considered as separate households.*

  2267   Households

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11. **How many of the separate households assisted in March 2012 were:**

Single-parent families      526  

Two-parent families      397  

Couples with no children      308

	Single people	<u>2539</u>	
	<b>TOTAL</b>	<u><b>3770</b></u>	<input type="checkbox"/> don't know

<b>12.</b>	<p><b>How many of the <u>separate households</u> reported that their PRIMARY SOURCE of income was from:</b></p> <p>Employment _____ 111 _____</p> <p>Employment Insurance _____ 96 _____</p> <p>Social assistance (welfare) _____ 876 _____</p> <p>Provincial disability support _____ 659 _____</p> <p>Private disability plan or Worker's Compensation _____ 35 _____</p> <p>Pension income _____ 163 _____</p> <p>Student loans/scholarships _____ 40 _____</p> <p>No income _____ 50 _____</p> <p>Other income _____ 40 _____</p> <p><b>TOTAL</b> _____ <b>2070</b> _____ <input type="checkbox"/> don't know</p>
<b>13.</b>	<p><b>How many of the <u>separate households</u> assisted were living:</b></p> <p>In a home they own _____ 229 _____</p> <p>In private rental housing _____ 1428 _____</p> <p>In social (public) rental housing _____ 159 _____</p> <p>In band-owned housing _____ 20 _____</p> <p>In an emergency shelter _____ 3 _____</p> <p>In a group home or shelter for youth _____ 7 _____</p> <p>On the street _____ 1 _____</p> <p>Temporarily with family or friends _____ 52 _____</p> <p><b>TOTAL</b> _____ <b>1899</b> _____ <input type="checkbox"/> don't know</p>
<b>14.</b>	<p><b>How many of the <u>separate households</u> assisted in March 2012 were seeking help from your food bank and/or affiliated agencies for the first time ever?</b></p> <p>_____ 247 _____ households <input type="checkbox"/> don't know</p>

**C. OPERATIONAL INFORMATION**

15.	<p><b>How many <i>paid staff</i> worked at your food bank/meal program in March 2012?</b></p> <p>_____37.5_____ paid staff      <input type="checkbox"/> don't know</p>
16.	<p><b>How many <i>paid staff hours</i> were worked at your food bank/meal program in March 2012?</b></p> <p>_____1360_____ (# of hours)      <input type="checkbox"/> don't know</p>
17.	<p><b>How many <i>volunteers</i> worked at your food bank/meal program in March 2012 (including Board of Directors)?</b></p> <p>_____1355_____ volunteers      <input type="checkbox"/> don't know</p>
18.	<p><b>How many <i>volunteer hours</i> were worked at your food bank/meal program in March 2012 (including Board of Directors)?</b></p> <p>_____11502_____ (# of hours)      <input type="checkbox"/> don't know</p>
19.	<p><b>Do you weigh the food you distribute?</b>      <input checked="" type="checkbox"/> Yes      <input type="checkbox"/> No</p>
20.	<p><b>How do you keep track of how much food you distribute?</b></p> <p><input checked="" type="checkbox"/> In lbs      <input type="checkbox"/> Inventory/list of items      <input type="checkbox"/> Other (please describe): _____</p> <p><input type="checkbox"/> In kg      <input type="checkbox"/> In dollars      _____</p> <p><input type="checkbox"/> # of boxes/bags/hampers      <input type="checkbox"/> Don't keep track      _____</p>
21.	<p><b>In your MOST RECENT COMPLETED FISCAL YEAR, how much food was distributed by your organization?</b></p> <p><i>Please answer using the measurement type reported in Question 20, above.</i></p> <p>_____773 TONS_____      <input type="checkbox"/> don't know</p>

**\*\* Question 22 refers to the PAST TWELVE MONTHS.**



<b>22.</b>	<p><b>IN THE PAST TWELVE MONTHS, did your organization . . . ?</b>  <b>(PLEASE CHECK ALL THAT APPLY.)</b></p> <p>Run out of food? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Give people less than usual (because you were running out)? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Buy food (more than usual, or when you usually do not)? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Close early or not open (due to lack of food)? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Turn people away without food (because you ran out)? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Contact another food bank for food? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Contact the provincial association of food banks for food? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>Contact another organization/resource for food? Please describe: _____          _____</p>		
<b>23.</b>	<p><b>Which FIVE of the following items are you most lacking?</b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <input checked="" type="checkbox"/> Fresh or frozen vegetables  <input checked="" type="checkbox"/> Fresh or frozen meat/fish  <input type="checkbox"/> Whole grain products  <input type="checkbox"/> Breakfast cereal  <input checked="" type="checkbox"/> Fresh or frozen fruit  <input checked="" type="checkbox"/> Milk  <input checked="" type="checkbox"/> Other dairy products  <input type="checkbox"/> Fruit juices  <input type="checkbox"/> Baby food  <input type="checkbox"/> Infant formula  <input type="checkbox"/> Diapers  <input type="checkbox"/> Baked goods  <input type="checkbox"/> Nutritional drinks (e.g. Boost)                 </td> <td style="width: 50%; vertical-align: top;"> <input type="checkbox"/> Pet food  <input type="checkbox"/> Pasta and sauce  <input type="checkbox"/> Canned beans, soups, stews  <input type="checkbox"/> Canned vegetables  <input type="checkbox"/> Canned fruits  <input type="checkbox"/> Canned meats/fish  <input type="checkbox"/> Protein  <input type="checkbox"/> Country foods (e.g. wild game)  <input type="checkbox"/> Spices, seasoning, condiments  <input type="checkbox"/> Meat alternatives, e.g. peanut butter, tofu  <input type="checkbox"/> Personal care products (e.g. soap, shampoo)  <input type="checkbox"/> Household cleaning products  <input type="checkbox"/> Other (please describe): _____                  _____             </td> </tr> </table>	<input checked="" type="checkbox"/> Fresh or frozen vegetables <input checked="" type="checkbox"/> Fresh or frozen meat/fish <input type="checkbox"/> Whole grain products <input type="checkbox"/> Breakfast cereal <input checked="" type="checkbox"/> Fresh or frozen fruit <input checked="" type="checkbox"/> Milk <input checked="" type="checkbox"/> Other dairy products <input type="checkbox"/> Fruit juices <input type="checkbox"/> Baby food <input type="checkbox"/> Infant formula <input type="checkbox"/> Diapers <input type="checkbox"/> Baked goods <input type="checkbox"/> Nutritional drinks (e.g. Boost)	<input type="checkbox"/> Pet food <input type="checkbox"/> Pasta and sauce <input type="checkbox"/> Canned beans, soups, stews <input type="checkbox"/> Canned vegetables <input type="checkbox"/> Canned fruits <input type="checkbox"/> Canned meats/fish <input type="checkbox"/> Protein <input type="checkbox"/> Country foods (e.g. wild game) <input type="checkbox"/> Spices, seasoning, condiments <input type="checkbox"/> Meat alternatives, e.g. peanut butter, tofu <input type="checkbox"/> Personal care products (e.g. soap, shampoo) <input type="checkbox"/> Household cleaning products <input type="checkbox"/> Other (please describe): _____ _____
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**D. POLICY POSITIONS**

<p><b>24.</b></p>	<p><b>Throughout the year, Food Banks Canada uses information gleaned from <i>HungerCount</i> to influence government policy affecting hunger in Canada.</b></p> <p>Please rate, from 1 to 5 (1 being the most important) WHICH FIVE of the following government policy changes you think would make the most difference in alleviating hunger in your community.</p> <p>___ Improve access to Employment Insurance      ___ Raise pension levels for seniors</p> <p>___ Increase access to affordable child care      <u>  1  </u> Increase social assistance benefit levels</p> <p>___ Lower business income tax rates      ___ Lower personal income tax rates</p> <p><u>  4  </u> Raise provincial minimum wage levels      ___ Lower or freeze tuition rates for post-secondary education</p> <p>___ Pay down government debt      ___ Expand job training options for adults</p> <p>___ Expand supports for new immigrants      ___ Increase levels of provincial disability income supports</p> <p><u>  2  </u> Increase the stock of affordable housing      <u>  3  </u> Increase mental health supports</p> <p><u>  5  </u> Increase addictions services and supports</p> <p>___ Increase federal tax benefits for individuals and families</p> <p>Other: _____</p>
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\_\_\_\_\_  
Survey completed by

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**THANK YOU FOR YOUR PARTICIPATION!**